



WILDERNESS
GROVE
Estate

Privacy Policy

We acknowledge that your privacy is very important and we are committed to protecting the personal information we collect from you.

In general the personal information we collect from you, which is not limited to, may include your name, contact details; phone numbers, email address and credit card or financial details. This information is required for the purpose of providing you with the products and service you are seeking, including to contact and communicate with you, to administer your booking, for internal record keeping and for marketing.

Personal information will generally be collected directly from you, through our website, standard forms, over the internet, via email or phone conversation with you.

We will not use your information for anything other than its intended use and do not pass any of your personal information to any third parties that are not directly related to providing you with the products or services you are seeking. These service providers may not be required to comply with our privacy policy.

If the personal information you provide to us is incomplete and/or inaccurate, we may be unable to provide you with the services you are seeking.

The security of your personal information is important to us. We take all reasonable measures to ensure that your personal information is stored safely to protect it from loss, misuse, unauthorised access, modification or disclosure including electronic and physical security measures such as password protection and encryption.

We cannot accept responsibility for misuse, loss of, unauthorised access, or modification to your personal information where the security of information is not within our control.

You may request details of personal information that we hold about you, in certain circumstances set out in the Privacy Act 1988 (Cth). An administrative fee may be payable for the provision of information. We may refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.



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If you believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please contact us by email. We rely in part upon customers advising us when their personal information changes. We will respond to any request within a reasonable time. We will endeavor to promptly correct any information found to be inaccurate, incomplete or out of date.

If you have any queries, concerns or feedback about our privacy policy or the way in which we handle your personal information, please contact us at:

info@wildernessgroveestate.com.au

Ph: 0407 977210